



Veranda Fencing, 15-Year and 10-Year Limited Performance Warranty Coverage

15-Year Limited, Performance Warranty Coverage

This warranty covers the following product made by Veranda for a period of twenty (15) years from date of the original consumer purchase from an authorized Veranda product distributor. Fiberon (“Warrantor”) warrants Veranda Fencing Pickets and Cross Rails will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay when used in conjunction with an above ground application in a residential application, under normal residential use and is installed and maintained according to manufacturer’s installation instructions available at www.verandadeck.com.

There are two versions:

(1) Full System Instructions to be followed when Veranda pickets, posts, and cross rails are used.

(2) Picket Only Instructions to be followed when dry and stable wood posts and cross rails are used in conjunction with Veranda composite pickets.

This warranty does not cover ANY defects in lumber cross rails and posts that are used in conjunction with Veranda composite pickets. Unless Kiln Dried after treatment, be aware that most pressure treated lumber is NOT stable and suitable for use with Veranda composite pickets.

Use of the full system of Veranda pickets, posts, and cross rails is highly recommended.

Installations that do not conform to the manufacturer’s instructions will void any and all warranties.

10-Year Limited, Performance Warranty Coverage

This warranty covers the following product made by Veranda for a period of ten (10) years from date of the original consumer purchase from an authorized Veranda product distributor. Veranda warrants Veranda Fencing Posts will not check, splinter or delaminate, when used in conjunction with Veranda Fencing Pickets and Backer Rails in a residential application, under normal residential use and is installed and maintained according to manufacturer’s full system installation instructions found at www.verandadeck.com.

Installations that do not conform to the manufacturer’s instructions will void any and all warranties.

Remedies

Any owner seeking remedies under this warranty must notify Veranda in writing within 30 days after discovering a possible nonconformity of the Product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. Immediately upon discovering any possible nonconforming Product, the owner must immediately make temporary repairs at the owner’s expense to protect all property that could be affected. The owner must allow Veranda to enter the property into which the Product is installed to inspect the possibility of nonconforming Product. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Purchaser’s sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Veranda products (whether such claim arises is contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Veranda products failed to perform as warranted above, shall be replaced with new Veranda product in an amount equal to the volume of defective material as listed on the prorated warranty schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product or if Veranda deems the repair is not commercially practicable or cannot be made in a timely manner.

To obtain replacement, the original owner must send this warranty certificate, copy of original invoice and photos of the issue to the address at the bottom of this document. Such invoice must be from an authorized Veranda product dealer or professional installer, and must show (1) the date of the purchase, and (2) that sufficient Veranda product has been purchased to cover the number of lineal feet claimed to be damaged.

Warrantor shall not be liable for installation, removal or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. Veranda does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Veranda products and/or failure to abide by Veranda’s installation guidelines, including but not limited to, improper gapping; (2) use of Veranda products beyond normal residential use, or in an application not recommended by Veranda’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure

PRORATED WARRANTY SCHEDULE

Pickets & Cross Rails	Years Since Purchase
100 %	0 - 5 years
	6 years
	7 years
80 %	8 years
	9 years
70 %	10 years
60 %	11 years
40 %	12 - 13 years
20 %	13 - 14 years
10 %	14 - 15 years

Fence Posts	Years Since Purchase
100 %	0 - 5 years
80 %	6 years
60 %	7 years
40 %	8 years
20 %	9 years
10 %	10 years

on which Veranda products are installed; (4) Defects to or failure arising from structure resulting from water caused by improper installation, workmanship, maintenance or repair; (5) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (6) environmental condition such as air pollution, mold, mildew, etc.; (7) staining from foreign substances such as dirt, grease, oil, harsh chemicals found in cleaners or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which will cause any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (8) variations or changes in color of Veranda products; (9) improper handling, storage, abuse or neglect of Veranda products by Purchaser or third parties; or (10) ordinary wear and tear.

The purchaser is solely responsible for determining whether Veranda product meets the requirements of any applicable safety code or similar regulation. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Veranda product, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. Some states do not allow limitation on how long any implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

For further information, contact: Consumer and Technical Support, Fiberon, 198 Random Dr., New London, NC 28127
phone 800-230-7547 | fax 704-463-0405 | email info@verandadeck.com | www.verandadeck.com

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