



EXCLUSIVE TWENTY YEAR LIMITED STAIN AND FADE RESISTANT WARRANTY



Sanctuary™ Decking with PermaTech™ Innovation and Sanctuary™ Extreme PVC Decking with Sensibuilt Lumenite Technology Fiberon warrants the stain and fade resistance of Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking when properly installed use as decking in residential applications. This warranty applies to all Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking products manufactured by Fiberon and are extended to the original homeowner (Purchaser), as long as they own and occupy the residence upon which the decking materials are installed.

STAIN AND FADE PERFORMANCE WARRANTY COVERAGE

Stain Resistance: Fiberon warrants that Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking are resistant to permanent staining for a period of twenty years from date of residential consumer purchase resulting from spills of food and beverage items including wine, tea, coffee, fruit punch, sodas, catsup, salad oils, barbeque sauces, mustard and other food or beverage related items that would typically be present on a residential deck. Such substances and materials should be removed from the decking material with water and mild household cleaners after no more than one week of exposure to the surface. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, strong solvents, oil based paints or stains, metallic rust and other abnormal residential deck use items. See limitations below for further details. **Fade Resistance:** Fiberon warrants that Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking will resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units for a period of twenty years from the date of installation.

EXCLUSIONS FROM STAIN AND FADE WARRANTY COVERAGE

Fiberon does not warrant its Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking products to be stain or fade proof. The surface of Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking are engineered to offer ultra low maintenance performance. When used with proper design and construction practices and for use in the residential exterior deck environment, Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking products provide a high level of stain and fade resistance.

Stain Resistance: Care must be taken to remove food, beverage and other spilled materials with water and standard household cleaners within a week (or sooner) after the occurrence of the spill. Fiberon does not warrant stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with water and mild household cleaners. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, strong solvents, oil based paints or stains, metallic rust or other abnormal residential deck use items, non-food and non-beverage substances, including for example, but not limited to, fungicides, bactericides, biocides, plant food, pet or human stains such as vomit, blood, urine and feces.

Fade Resistance: Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking technologies are designed to resist fading. No material is fade proof when exposed to years of UV exposure and the elements. This fade resistant warranty is guaranteed to resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units for a period of twenty years from the date of installation. Other exclusions include direct or indirect contact with extreme heat sources (over 250 degrees).

Surface Damage: Never use METAL shovels or sharp edge tools to remove snow and ice on the surface of any Fiberon composite or PVC decking product. If the surface of Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking is damaged or punctured after the decking is installed, the twenty-year stain and fade resistance will be voided.

Paint Or Other Surfaces Applied to Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking: If paint or other coating materials are applied to the Sanctuary™ Decking and Sanctuary™ Extreme PVC Decking surface, the twenty year stain and fade resistant will be voided.

Nonconformities: This warranty provides a remedy only for nonconformities reported in accordance with responsibilities of owners. This warranty does not provide a remedy for conformities caused by:

- Product not being installed in compliance with all acceptable building codes and installed in accordance with Fiberon instructions.
- Defects in workmanship of the installation of this product.
- Misuse, neglect or failure to preserve the product or area in which it is installed.
- Acts of God such as impact of foreign objects, fire, hurricane, tornado, flood or other violent storm or casualty.
- Defects in failure of, or damage to, decking foundation or support structure.
- Defects to or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair.

Installation: This Warranty does not cover costs of installation, removal or reinstallation. Warrantor's sole obligation is limited to replacement of the Product, and Warrantor shall have no further liability of obligation except as expressly stated herein.

In no event will Fiberon be liable for any incidental, special, indirect or consequential damages resulting from any defect in the Product supplied including but not limited to damage to property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

REMEDIES TO TWENTY YEAR LIMITED STAIN AND FADE WARRANTY

This section provides the sole remedy available to the original purchaser or owner from Fiberon for any nonconformity in the Product. In the event of any nonconformity covered by this, or any implied warranty, Fiberon at its option will:

a. Provide claimant with decking boards to repair or replace the defective deck board. Replacement material will be provided in an amount equal to the volume of defective material as listed on the prorated warranty schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Additionally claimant agrees that the use of surface fasteners as adequate for reinstallation by the claimant of the furnished board irrespective of existing deck method.

b. Refund the percentage of the actual purchase price listed on the Prorated Warranty Schedule if 1.) The claimant is willing to accept a refund; or 2.) Fiberon deems the repair is not commercially practicable or cannot be made in a timely manner.

PRORATED WARRANTY SCHEDULE

Years Since Purchase		Percent Defective Material Covered
Year	< = 10 years	100 %
Year	< = 12 years	80 %
Year	< = 14 years	60 %
Year	< = 16 years	40 %
Year	< = 18 years	20 %
Year	< = 20 years	10 %
Year	>20 years	0 %

RESPONSIBILITIES OF OWNERS

For the warranty period stated, compliance with the recommended deck care and maintenance procedures must be followed. To qualify for coverage, you must have tried cleaning the affected area of your deck by using the cleaning procedures found herein. If the affected area remains unsatisfactory after you have tried these cleaning procedures, then you must have the affected area of your deck professionally cleaned at your expense. If the affected area remains unsatisfactory after the professional cleaning, you must contact Fiberon Consumer Services (800-573-8841) and provide proof of the professional cleaning within 30 days of the professional cleaning.

Any owner seeking remedies under this warranty must notify Fiberon in writing within 30 days after discovering a possible nonconformity of the Product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. Immediately upon discovering any possible nonconforming Product, the owner must immediately make temporary repairs at the owner's expense to protect all property that could be affected. The owner must allow Fiberon to enter the property into which the Product is installed to inspect the possibility of nonconforming Product. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For further information, contact the Warranty Department at 800-573-8841 or fax to 704-463-0405.

PermaTech and Lumenite technologies are patent pending.

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